

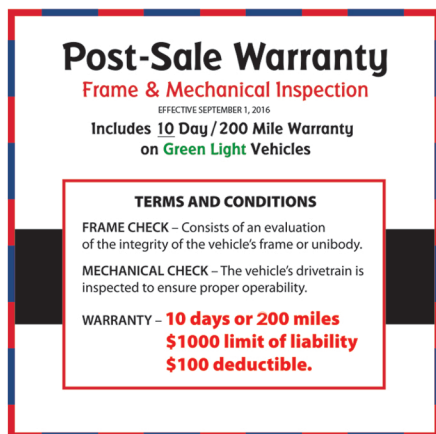
# America's Auto Auction Boston

## ARBITRATION POLICY

1. Dealer has **2-hours** from time of sale to arbitrate a vehicle.
2. Online sales: Vehicles are subject to 2-calendar days within verified receipt of the vehicle from seller/or auction not to be exceed 10-calendar days from original sale date.
3. A full review of the video tape will be made to determine grievance.
4. America's Auto Auction Boston retains all rights in determining arbitration decision. All arbitration decisions are final.

\* NAAA Arbitration Policy ([naaa.com/policy](http://naaa.com/policy)) is used as a guideline for AAA-Boston's arbitration policy.

## POST SALE INSPECTION POLICY



1. Dealer has **2-hours** from time of sale to PSI a vehicle.
2. **Green light:** Vehicles may be PSI for frame and mechanical.
3. **Red light:** Vehicles can only be arbitrated for frame.
4. **Yellow light:** Vehicles are eligible excluding announcements for cautionary items.
5. Certain vehicles can be inspected but may not be guaranteed. Please check list in Arbitration office.
6. All vehicles sold for \$2,500 or less are sold as is including frame.

## PAYMENT POLICY

All vehicles **MUST BE PAID** day of sale. You have 2-options for payment, ACH Debit Transaction or Floor Plan. After purchase, you must inform the auction within 24-hours of your choice. There are no exceptions.

Any vehicle not paid for will be reported to the Auction Insurance and vehicle(s) will be re-run. Any losses incurred including accumulated late fees will be the responsibility of the buyer.



WE GET THINGS DONE

