

## Skipco Arbitration Addendum

Skipco follows the NAAA Arbitration Guidelines other than the following rules

Cars sold for under \$1500 or over 175,000 miles are automatically AS-IS No Arbitration (this includes frame and odometer)

- Anything that you can visually see is not arbitrable
- All salvage and inop (Tow Lane) units are as-is and not arbitrable
- Outer rocker damage is not arbitrable
- Full frame cars, inner/ outer rockers are NOT arbitrable
- Non-Structural frame items such as 5<sup>th</sup> wheels, hitches, exhaust mounts and jack dents on pinch rails are not arbitrable
- Vehicles cannot be arbitrated for windshield or auction catalog information
- No arbitrations on Land Rovers, Porsche, Maserati, Bentley, Tesla, Ferrari and Lamborghini
- No arbitrations based on Autocheck or Carfax information
- Arbitrations are based on a \$500 threshold, which will be figured using new or used parts and based on a shop rate of \$65 an hour.
- All arbitration claims must be submitted to the Arbitration office 2 hours after the time of the sale. Post sales must be ordered 2 hours after the time of sale and come with a 7 day guarantee.
- All Arbitrations will be charged a \$35 inspection fee

Green light – Gives you the opportunity up to 2 hours after the sale to arbitrate the unit for any one issue over \$500 to fix

Yellow light- Gives you the opportunity up to 2 hours after the sale to arbitrate for motor and transmission issues over \$500 to fix

AG / Skipco Buyer Confidence Guarantee- Red light Cars only, motor and transmission guarantee until Monday at 6:00pm Under \$1500 no arb for rust or odometer

IF Bids rules: Dealer Lanes Monday at 12:00pm

Public Lanes Monday at 5:00pm

Dealers Have 10 days to Produce Titles