



On January 25, 2022, Dealer's Auto Auction of the Southwest ("DAASW") discovered that someone outside of DAASW temporarily accessed several of our employees' email accounts without authorization. Upon learning of the incident, we promptly began an internal investigation and contained the incident by security the accounts to prevent further access. We also hired a leading forensic security firm to further investigate the incident and confirm the security of our computer systems and network and have taken steps to help prevent an incident like this from occurring in the future.

DAASW does not believe that the third party's primary motivation was to access personal information contained in the email accounts and we have no indication that any such information has been used for fraud or identity theft. As part of our investigation, we reviewed the email accounts for personal information and on May 2, 2022, determined that the accounts contained personal information.

DAASW is sending letters to all involved individuals for whom it has a valid mailing address and has arranged for complimentary identity protection and credit monitoring services for those individuals whose Social Security numbers or driver's license numbers were potentially involved. The notice includes information on steps individuals can take to protect themselves against potential fraud or identity theft. In general, DAASW is recommending that individuals regularly monitor credit reports, account statements and benefit statements. If individuals detect any suspicious activity, they should notify the entity with which the account is maintained, and promptly report any fraudulent activity to proper law enforcement authorities, including the police and their state attorney general. Additional information regarding identity protection can be obtained at www.ftc.gov/idtheft or by calling the Federal Trade Commission at 1-877-ID-THEFT (1-877-438-4338).

If you believe you are involved and did not receive a letter, we encourage you to call 888-923-3999 from 6:00 a.m. to 3:00 p.m. Mountain Time (excluding some U.S. holidays).

DAASW values the trust individuals place in us and take our responsibility to safeguard individuals' personal information seriously. We apologize for any inconvenience or concern this incident might cause.