



NEW ARBITRATION POLICY

Effective August 26, 2020

New Arbitration process

- Buyer must **Pre-Pay** \$250 in the front office to open the claim
- If buyer's claim is valid, the \$250 is refunded to the buyer and charged to the seller
- If the buyer's claim is invalid, the buyer forfeits the \$250 fee and retains the vehicle
- ***See management with questions or for more details***

Simply pre-pay \$250 to open your claim!