



NATIONAL ARBITRATION POLICY GUIDELINES

NAAA Seller Disclosure/Announcement Requirements	Disclosure/Announcement Required		
	Green Light Only	Yellow Light Only	Red Light Only
	Ride & Drive	Limited Guarantee	As-Is, No Arbitration
*Engine Problem	YES	YES	NO
*Cracked or Repaired Block	YES	YES	NO
*Transmission Problem	YES	YES	NO
*4x4 System Inoperable	YES	YES	NO
*ABS Problem	YES	NO	NO
*Emission Control Equipment Missing or Inoperable	YES	NO	NO
*Catalytic Converter	YES	YES	NO
*Air Conditioning System	YES	NO	NO
*SRS - Missing or Problem with Airbags	YES	NO	NO
*Hybrid or Electric Vehicle Battery Problems and/or Missing or Inoperable Battery Charger	YES	YES	NO
**Structural Damage/Certified Structural Repair or Replacement/Structural Alteration Per NAAA Structural Damage Guidelines	YES	YES	YES
*Not Actual Miles/Inoperative Odometer/TMU	YES	YES	YES
*Total Loss and/or Salvage Retention (By Insurance Records)	YES	YES	YES
*Theft Recovery/Stolen Vehicles (Including History)	YES	YES	YES
*Bonded, Insurance and/or Salvage Titles (Including History)	YES	YES	YES
Flood Damage (By Auction Inspection)	YES	YES	YES
*Lemon Law/Manufacturer's Buyback	YES	YES	YES
*All Taxis & Livery Requiring Local or State Licenses & Law Enforcement Vehicles	YES	NO	NO
*Previous Canadian Vehicles	YES	YES	YES
*Grey Market Vehicles	YES	YES	YES
*Vehicles Being Sold with No Title (Bill of Sale Only)	YES	YES	YES
*Voided Manufacturer Warranty (Current Model Year & Up to 2 Model Years Old)	YES	NO	NO
*Fuel Conversion	YES	YES	YES
*Non-Original Engine (Excludes Items Replaced Under Manufacturer's Warranty) Current Model Year & Up to 4 Model Years Old	YES	NO	NO
*Biohazard Vehicles (Existing or Cleaned)	YES	YES	YES
Flood Damage History (Discovered By DMV and/or Insurance Company Records)	YES	YES	YES
Rental Disclosure (Current Model Year & Up to 2 Model Years Old)	YES	YES	YES
*Vehicle Accessory Electrical Problems (Current Model Year & Up to 4 Model Years Old)	YES	NO	NO
Paintwork (3 Panels or More) on Current Model Year & Newer (Excludes Bumpers)	YES	NO	NO
Vehicles Not Equipped With Air Conditioning (Excludes Vehicles 10 Model Years Old or Older)	YES	NO	NO

*Units may have 7-day guarantee if pre-sale inspected - all other units are sale day only

***Inlane:** 7 calendar days only/**Online:** 2 days after verified receipt (not to exceed 10 days)

*Catalytic converter/airbag missing/deployed (not disclosed or obvious) sale day only - unit must not have left auction facility

*Electrical problems \$500 or more per single item (parts & labor, labor at \$75 per hour)

*Tows/Inops "As-is" - no arb (excludes miles/titles)

*All "As-is" red light sold for \$3K or less - no arb (excludes miles/titles)

**ANAA structural policy applies regardless of miles (Yellow/Green Light includes all mileage; Red Light includes units sold for \$12K or more or less than 100K miles)