



NATIONAL ARBITRATION POLICY GUIDELINES

NAAA Seller Disclosure/Announcement Requirements	Disclosure/Announcement Required		
	Green Light Only	Yellow Light Only	Red Light Only
	Ride & Drive	Limited Guarantee	As-Is, No Arbitration
*Engine Problem	YES	YES	NO
*Cracked or Repaired Block	YES	YES	NO
*Transmission Problem	YES	YES	NO
*4x4 System Inoperable	YES	YES	NO
*ABS Problem	YES	NO	NO
*Emission Control Equipment Missing or Inoperable	YES	NO	NO
*Catalytic Converter	YES	YES	NO
*Air Conditioning System	YES	NO	NO
*SRS - Missing or Problem with Airbags	YES	NO	NO
*Hybrid or Electric Vehicle Battery Problems and/or Missing or Inoperable Battery Charger	YES	YES	NO
**Structural Damage/Certified Structural Repair or Replacement/Structural Alteration Per NAAA Structural Damage Guidelines	YES	YES	YES
Not Actual Miles/Inoperative Odometer/TMU	YES	YES	YES
Total Loss and/or Salvage Retention (By Insurance Records)	YES	YES	YES
Theft Recovery/Stolen Vehicles (Including History)	YES	YES	YES
Bonded, Insurance and/or Salvage Titles (Including History)	YES	YES	YES
Flood Damage (By Auction Inspection)	YES	YES	YES
Lemon Law/Manufacturer's Buyback	YES	YES	YES
All Taxis & Livery Requiring Local or State Licenses & Law Enforcement Vehicles	YES	NO	NO
Previous Canadian Vehicles	YES	YES	YES
Grey Market Vehicles	YES	YES	YES
Vehicles Being Sold with No Title (Bill of Sale Only)	YES	YES	YES
Voided Manufacturer Warranty (Current Model Year & Up to 2 Model Years Old)	YES	NO	NO
Fuel Conversion	YES	NO	NO
Non-Original Engine (Excludes Items Replaced Under Manufacturer's Warranty) Current Model Year & Up to 4 Model Years Old	YES	NO	NO
Biohazard Vehicles (Existing or Cleaned)	YES	YES	YES
Flood Damage History (Discovered By DMV and/or Insurance Company Records)	YES	YES	YES
Rental Disclosure (Current Model Year & Up to 2 Model Years Old)	YES	YES	YES
*Vehicle Accessory Electrical Problems (Current Model Year & Up to 4 Model Years Old)	YES	NO	NO
Paintwork (3 Panels or More) on Current Model Year & Newer (Excludes Bumpers)	YES	NO	NO
Vehicles Not Equipped With Air Conditioning (Excludes Vehicles 10 Model Years Old or Older)	YES	NO	NO

*Units may have 7-day guarantee if pre-sale inspected - all other units are sale day only

*Online is 2 days after verified receipt (not to exceed 10 days)

*Catalytic converter/airbag missing/deployed (not disclosed or obvious) sale day only - unit must not have left auction facility

*Electrical problems \$500 or more per single item (parts & labor, labor at \$75 per hour)

*Tows/Inops "As-is" - no arb (excludes miles/titles)

*All "As-is" red light sold for \$3K or less - no arb (excludes miles/titles)

**ANAA structural policy applies regardless of miles (Yellow/Green Light includes all mileage; Red Light includes units sold for \$12K or more or less than 100K miles)