



Important policy change – effective APRIL 17, 2019
Subject: Ford 5.4L and 4.6L engines – cam phaser issues

Effective immediately, we will not cover cam phaser noise in our inspection or arbitration policies. The affected engines will be covered for issues, symptoms and defects that are identifiable otherwise.

We recognize that there is a design issue with the affected engines that commonly (typically) results in an increase in noise, due to wear, of the cam phasers and related components. We additionally recognize that there is a wide range of opinion with respect to just how much wear (noise) is acceptable before repair is necessary or warranted. We further believe that the current market value of the affected vehicles reflects the pervasive nature of this issue. Defects related to other components on these engines will not be affected by this change.