



Special Notice to GRAA Customers

The Greater Rockford Auto Auction is delighted to welcome customers back to the lanes beginning Wednesday, June 3rd. While bidding in the lanes is allowed, online bidding is still available and encouraged via Edge Pipeline. In addition to daily sanitizing of all high touch areas and throughout the sale arena, GRAA has implemented new policies and procedures to create the safest environment possible for our customers and employees.

Please note the below updates to our customer safety policies:

1. Customers are required to wear masks when entering the GRAA facility. Customers must bring their own mask.
2. No more than 6 customers in the main office, and 2 customers in the arbitration office are allowed at a time. Office access is restricted from the sale arena. Phone calls to reach employees are encouraged and recommended whenever possible.
3. Dealers will be directed to stay 6 ft. away from each other while on GRAA property. GRAA has safety bollards throughout the sale lanes that are 7 ft apart. Customers are encouraged to Bid from a Bollard to promote safety.
4. By receiving a bidder badge you acknowledge the following:
 - a. You have not been in close contact with or cared for someone diagnosed with COVID-19 within the past 14 days.
 - b. You have not traveled or been in contact with someone who has traveled out of the country in the past 14 days.
 - c. You have not experienced any cold or flu-like symptoms in the past 14 days to include fever, cough, sore throat, respiratory illness, or difficulty breathing.
 - d. You agree to abide by all GRAA safety policies.
5. Customers attending the sale will have their temperature taken at time of registration and any customer with a temperature at or above 100.4°F will not be allowed on the property.
6. Windows will stay up and doors will remain locked on vehicles while driving through the lanes to ensure social distancing.
7. No guest or driver passes will be available on sale day.
8. Drivers picking up vehicles are limited to 1 person per gate pass.
9. Customers are able to preview vehicles Monday-Friday during normal business hours.
10. Portable bathrooms outside lane 1 and wash stations are available for all guests.
11. If you are not interested in a vehicle, please exit from the lane to allow other bidders space to bid.
12. If you or anyone you have had contact with in the past 14 days have the symptoms of the Coronavirus (COVID-19) or have been confirmed to have the virus, we ask that you do not come to GRAA for any reason.

The health and safety of our customers and employees is our top priority. We look forward to welcoming you back to the lanes. Thank you for your understanding and patience during this time.

Please contact us at 815-874-7800 with any questions you may have.

Working to keep you safe and healthy,
Greater Rockford Auto Auction