



Special Notice to GRAA Buyers

The status of the Coronavirus (COVID-19) pandemic in our County, in Illinois, and in our communities is ever changing and it is resulting in tough decisions to do what is right for the best interest of our customers and employees.

The Governor of Illinois has issued a Shelter in Place order. **As a dealer partner and affiliate to finance companies, GRAA has been deemed as an essential business and will remain open.**

We will have an auction this week and the office will be open, but there will be restrictions.

- **Every Wednesday sale in the month of April (through April 29th) will be an internet only simulcast sale. Buyers will only be able to bid on vehicles through our simulcast online buying capabilities at www.graa.net and/or www.edgepipeline.com. Vehicles will be available for purchase online with condition reports (as available). Photos will be available on every vehicle at a minimum.**
- **For online bidding set up, please contact us at 800-830-4722 in advance of the auction due to heavy call volume and a lot of buyers being set up. We want to be sure you are on and able to buy prior to sale time.**
- **All Simulcast charges will be waived during this time and all AG vehicles will be given a free Post Sale Inspection.**
- **Customers will be able to inspect vehicles on the lot during normal business hours prior to the Wednesday auction.**
- **If you or anyone you have had contact with in the past 14 days have the symptoms of Coronavirus (COVID-19), have been confirmed to have the virus, or have traveled to a Warning Level 3 location in the last 30 days we ask that you do not come to GRAA for any reason.**
- **GRAA will be limited to a maximum of 5 visitors (non-employees) allowed in the GRAA office at one time.**
- **GRAA will be disinfected in high touch point areas daily.**
- **Personal Hygiene is of the utmost importance.**

The health and safety of our customers and employees is our top priority. We understand that these decisions create inconvenience and potential burden to your business. We will continue to monitor the current health environment with the goal of resuming normal business as soon as possible. Thank you for your understanding and patience during this time.

Please contact us at 815-874-7800 with any questions you may have.

Working to keep you safe and healthy,
Greater Rockford Auto Auction